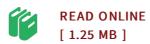




Bullies, Tyrants, and Impossible People: How to Beat Them Without Joining Them

By Ronald M. Shapiro

Crown Business. Paperback. Book Condition: New. Paperback. 288 pages. Dimensions: 7.5in. x 5.6in. x 0.9in. The impossible people who make lifes journey so difficult are everywhereat the office, in restaurants, on airplanes, living next door, members of your own family. Theyre . . . your nothing is ever good enough boss the no price is ever low enough client the next-door neighbor who redefines the meaning of paranoia the matre d who looks through you as if you dont exist the father-in-law who you know is always thinking about how much better a life his Janey or Joey would have if only married to someone other than youRon Shapiro and Mark Jankowski give you a simple and highly effective 4-point plan for dealing with all of them and moreN. I. C. E. Their system shows you how to neutralize your emotions so you dont just react but act purposefully and wisely. It enables you to identify the type of bully, tyrant, or impossible person youre facing the situationally difficult (something has happened that turns an otherwise reasonable person into a temporary terror); the strategically difficult (she has empirical evidence that being difficult is a strategy that gets results); or simply difficult (being...



Reviews

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